

Corporate Headquarters  
4851 Goni Road, Carson City NV 89706  
Tel (310) 637-6162 or Tel (775) 415-0900



## Welcome!

Thank you for your request to open an account with LIFT Safety. The approval process typically takes 1-2 business days (if trade references require contacting, expect a 5-7 day approval process). Once approved, you will receive an email from your local LIFT Safety Sales Executive outlining your terms.

Complete and return the following documents:

- Account Set Up and Credit Application
- Standard Terms Agreement
- Tax Resale certificate
- LIFT Warranty Policy
- LIFT Online MAP Policy
- Amazon Authorized Reseller
- Certificate of Resale or Sales and Use Tax Exemption Certificate

Return to:

LIFT Safety  
Attn: Accounts Receivable  
[AR@liftsafety.com](mailto:AR@liftsafety.com)

If you have any questions, please contact:

Paul Doremus  
Vice President - Sales  
(619) 417-9641  
[paul@liftsafety.com](mailto:paul@liftsafety.com)

or:

Customer Service Supervisor  
(800)-229-4387  
[CS@liftsafety.com](mailto:CS@liftsafety.com)

Thank you for choosing LIFT Safety.

The LIFT Safety Team  
[www.liftsafety.com](http://www.liftsafety.com)

To place an order please email : [Orders@liftsafety.com](mailto:Orders@liftsafety.com)

To place a logo order please email: [Logos@liftsafety.com](mailto:Logos@liftsafety.com)

For Customer Service issues please email: [CS@liftsafety.com](mailto:CS@liftsafety.com)

To ask for a return please email: [Returns@liftsafety.com](mailto>Returns@liftsafety.com)



## ACCOUNT SET UP and CREDIT APPLICATION

Please fill out completely, sign and email to [AR@liftsafety.com](mailto:AR@liftsafety.com)

Company Name: \_\_\_\_\_

DBA: \_\_\_\_\_

Fed Tax ID#: \_\_\_\_\_ State Resale #: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Billing Contact Name: \_\_\_\_\_ Billing Contact Title: \_\_\_\_\_

Billing Contact Phone: \_\_\_\_\_ Billing Contact Fax: \_\_\_\_\_

Billing Contact Email: \_\_\_\_\_ Secondary Email: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

Order Contact Name: \_\_\_\_\_ Order Contact Title: \_\_\_\_\_

Order Contact Phone: \_\_\_\_\_ Order Contact email: \_\_\_\_\_

**Name of LIFT Representative:** \_\_\_\_\_

Organization Type:      Corporation       Partnership       Proprietorship       LLC

Requested Terms:      Credit Card       Net 30       Credit limit

CC Type: (circle one) VISA, MC, AMEX, DISC Card#:       Exp.

*NOTE: By signing this application you are authorizing us to keep this card info on file for future orders, and this will automatically allow us to charge your card for orders placed with us.*

**GUARANTEE & REQUEST TO ESTABLISH ACCOUNT:**

Requests for a credit line of \$5,000 or more will require the latest Financial/Operating statements, preferably audited, including interims. This form along with your Certificate of Resale, or your State Sales and Use Tax Exemption Certificate is required. Email this completed form and support documents to [AR@liftsafety.com](mailto:AR@liftsafety.com).

By affixing a signature below, the undersigned (or if a corporation, authorized officer/agent) agrees that in the event said account becomes past due, interest shall accrue on any delinquent amounts owed by Distributor for the products at the rate of 1% per month on the amounts past due according to terms, but not to exceed the maximum rate permitted by applicable law whichever is less. In the event that LIFT must resort to legal or other proceedings to collect any past due amount the Client agrees to pay all costs of collection, including reasonable attorneys' fees and court costs, along with any accrued interest and service charges. Client agrees to comply with the requirements of the LIFT Safety Distributor programs as set forth in each program agreement and the terms and conditions as outlined in the most current Lift Safety Price Book. It is also agreed the Fairway Import-Export Inc., dba LIFT Safety, EVS Sports Protection, & Lantic USA is authorized to check credit references and to obtain from whatever source necessary, such information, personal or business, as may be required concerning this application for credit.

WE CERTIFY THAT ALL INFORMATION ON THIS FORM IS CORRECT, AND THAT WE FULLY UNDERSTAND YOUR CREDIT TERMS AND AGREE TO THE PROPER PAYMENT IN CONSIDERATION OF CREDIT EXTENDED.

Authorized Representative Signature	Date
Authorized Representative (Printed)	Title



## Standard Terms Agreement

We would like to take this opportunity to briefly set forth our terms for maintaining an open account with LIFT Safety. Our standard terms are Net 30 days on approved credit accounts. Invoices are emailed out to the billing email address provided 48 hours after product ships. Please notify LIFT Safety if the billing contact changes or if there are any discrepancies with billing. Prompt payment is appreciated. We accept Check, ACH, Visa, MasterCard, American Express and Discover.

A 3% processing fee applies to all invoices paid via credit cards 30 days after invoicing.

ACH transactions are responsible for all bank fees – see form attached

All payments should be mailed to:

LIFT Safety  
4851 Goni Road  
Carson City, NV 89706

### Past Due Accounts

Should invoices not be paid on time, you will be assessed late fee as outlined below. Please contact the LIFT Safety Accounting Department at (310) 637- 5000 to resolve any past due balances on your account or send an email to [ar@liftsafety.com](mailto:ar@liftsafety.com) .

**30 days:** If your account is overdue past 30 days, you will incur a late fee of 1% of your current billing. An email reminder will be sent to the billing contact on file.

**45 days:** If your account is overdue past 45 days, an email reminder will be sent to the billing contact on file with a five (5) day notice to pay. On the fifth day, your account will be placed on credit hold until all invoices are paid in full, including late fees. While your account is on credit hold, you will be unable to place future orders and any backorders will not be shipped. To reactive your account, you will need to contact us to pay by credit card (3% fee applies), send an ACH or mail a check. Once we receive your payment in full (including all late fees), your account will be removed from credit hold.

**60 days:** If your account is delinquent for more than 60 days, you will be sent to an outside collection agency. Notice will be sent via certified mail. Orders/backorders will not be processed. Upon full payment off all past due invoices (including all late fees), your account will be re-established. Upon re-establishment, orders will need to be paid in advance for the first three months. You can do this by sending in a check or providing a credit card that will be charged at the time of shipping. Once three months of positive credit history have been established, your terms can be re-evaluated.

Authorized Representative Signature	Date
Authorized Representative (Printed)	Title



## LIFT Warranty Policy

### ALL CUSTOMERS:

1. Every LIFT product is covered by a one-year (from date of purchase) warranty on manufacturing defects.
2. Warranties cover original manufacturing defects in material and/or workmanship, not normal wear and tear.
3. All products covered by this LIFT warranty program will be repaired or replaced. LIFT Headquarters will determine whether a product can be repaired or must be replaced.
4. Products will be replaced with like or similar product size and model as those originally purchased.
5. Customer must obtain a Return Authorization (RA) number (from LIFT Customer Service Team).
  - a The completed RA form along with proof of purchase must be included return.
6. All warranty returns must be sent to LIFT Distribution center postage prepaid, as instructed on the RA.
7. LIFT will pay freight costs for return of warranty repaired or replacement products to customer at regular ground rates within the first year of warranty only if proof of purchase is provided.
  - a Customer is responsible for any express shipping charges above regular ground.
8. When a product is in a backorder status, warranty replacements will be given priority when new product is received.
9. Dealers should advise their customers to direct all warranty questions or problems directly to LIFT Customer service Team. The decision for all warranty issues must come from LIFT headquarters directly to customer.

### LIFT RETAIL CUSTOMERS:

1. Any LIFT product may be returned within 30 days of date of purchase for a refund if purchased directly from LIFT if accompanied by a copy of the original invoice, is unused, and in new condition. There is no refund for shipping and handling charges.
2. A 15% restocking fee will be charged for products returned for refund.
  - a Products returned for credit toward a future purchase will not be charged a restocking fee. There will be no credit given for shipping and handling charges. Freight will be charged on any subsequent purchase using the credit balance.
3. If product was purchased elsewhere it should be returned to that dealer, unless there is a warranty or manufacturing issue. LIFT will not process refunds for retail customers for items purchased elsewhere.
4. Any LIFT product may be exchanged within 90 days of date from purchase if received by LIFT unused and in new condition. A shipping and handling fee will be charged.
5. Contact LIFT Headquarters to obtain a Return Authorization number/form. Call Toll Free 877-LIFT-444 or email [cs@liftsafety.com](mailto:cs@liftsafety.com), before returning the product to LIFT Headquarters.
  - a A copy of the Return Authorization form must be included with the return.

### LIFT DEALERS and DISTRIBUTORS:

1. LIFT products may be returned for a refund or credit as long as the product is unused, in new condition and can be restocked. Credit to be determined if the item is an older and/or discontinued style.
2. A 15% restocking fee will be charged.
3. Dealers with credit terms will have their account credited. Dealers with COD terms will have a credit put on their account. Dealers paying by Credit Card will receive a refund on their credit card.
4. Dealers are to handle all non-warranty returns and exchanges of merchandise for their customers. This includes size or product exchange. If LIFT handles a size exchange instead of the dealer, the customer will pay shipping both ways. Other exchanges or returns will not be handled by LIFT for Dealer customers.
5. Contact LIFT Customer Service Team to obtain a Return Authorization number/form. Call Toll Free 877-LIFT-444 or email [cs@liftsafety.com](mailto:cs@liftsafety.com), before returning the product to LIFT headquarters.

Authorized Representative Signature	Date
Authorized Representative (Printed)	Title



## LIFT Online MAP Policy

To protect the integrity of the LIFT brand, we have adopted a MINIMUM ADVERTISED PRICE POLICY (MAP Policy) for resellers of LIFT SAFETY products.

- Effective January 1, 2021 we require that all Customers (new or existing) of LIFT products disclose if they are selling on the internet, listing all internet platforms and the names under which the customer sells any LIFT products. Any internet selling status change will have to be updated with LIFT Safety within 72 hours.
- Effective January 1, 2021 customers must not SELL, ADVERTISE or SHIP LIFT products outside the United States including Canada and Mexico.
- Effective January 1, 2021, customers must not advertise LIFT products on the internet for a price lower than the minimum advertised price (“MAP”) established by LIFT for the products listed in this document.

**Violators: Violating the MAP policy and its Pricing will result in the following actions. Even if it was unintended and an internal mistake.**

**Violation #1:** If you fail to comply with the terms of this MAP policy, you will be sent a “noncompliance notice” and you will be required to cure the violation IMMEDIATELY. If you fail to cure the violation within 24 hour period from the emailing of the “Noncompliance notice”, LIFT will exercise its right to take away any current or future trade program terms (including freight plans, discounts and or any other special terms).

**Violation #2:** If you receive a second Noncompliance Notice ( whether or not you cured the previous violation right away) you must cure the violation IMMEDIATELY. LIFT will exercise its right to take away any program terms ( as list in Violation 1). LIFT will place you on a 3 month probation program where you will not be able to order any products subject to our MAP policy and any other order will need to be prepaid. If you don’t cure your second violation within 24 hours from when the second “Noncompliance notice” was sent, LIFT will exercise its right to cease selling any products to you for a period of one year commencing on the date the second “noncompliance notice” was sent.

**Violation #3:** If you receive a third “Noncompliance Notice”, LIFT will exercise its right to cease selling any products to you indefinitely and your account will deactivate.

This policy applies only to ADVERTISED prices on the internet and does not apply to the price at which our products are actually sold or offered for sale to consumers as long as such price is not advertised on the internet.’

Retailers, who want to sell our products on the internet below our MAP, can continue to sell as long as the price is not advertised on the Internet. LIFT reserve the right to update its MAP policy at any time.

Authorized Representative Signature	Date
Authorized Representative (Printed)	Title



## LIFT Online Resell Policy

**Authorized Reseller and Internet Retail disclosure: (failure to accurately disclose all names under which you are trading on the internet will affect terms and business continuation)**

**Company Name:**

**Company 's Websites used**

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- [www.amazon.com](http://www.amazon.com)
- [www.ebay.com](http://www.ebay.com)
- [www.sears.com](http://www.sears.com)
- [www.walmart.com](http://www.walmart.com)

**Please check box if your company does NOT sell online.**

**Please note that, unless you are approved by LIFT as an Authorized Reseller to Amazon, you are not entitled to sell to Amazon any LIFT products. Any noncompliance to this term will result in immediate termination of your account with LIFT.**

Authorized Representative Signature	Date
Authorized Representative (Printed)	Title